Sync4j SyncConnector Exchange 1.0 Admin Guide
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1. Introduction

This document is intended for developers and administrators who have to manage Sync4j SyncConnector Exchange 1.0.x. It includes:

• Architectural Overview
• Configuration and Administration

1.1. Comments and Feedbacks
The Sync4j Project team wants to hear from you! Please submit your questions, comments, feedbacks or testimonials to sync4j-users@lists.sourceforge.net.
2. Architecture

This section describes the architecture of the SyncConnector Exchange.

2.1. The Big Picture
The system architecture of the SyncConnector Exchange is drawn in Figure 1.

![Figure 1 - Sync4j SyncConnector Exchange high level architecture](image)

PIM data are stored in the Microsoft Exchange store and are managed by the Microsoft Exchange Server. When SyncServer receives a synchronization request from a client addressed to one of the ExchangeSyncSource, the Local cache is queried for latest updates and, if any item has been updated client side or server side, the ExchangeSyncSource talks to the Exchange server through the WebDAV protocol. The Local cache is updated on regular basis by a scheduled process, the DiffSniffer.

SyncConnector Exchange is administered with a dedicated plug-in for the SyncServer administration tool SyncAdmin by which an administrator can create/modify/delete ExchangeSyncSources.

2.2. SyncServer – Exchange Server Communication
The remote access protocol recommended by Microsoft in a distributed environment is WebDAV.

The WebDAV protocol is an extension to HTTP that you can use to build Web applications that are writable. Using WebDAV protocol methods, you can create, copy, delete, move, or search for resources in the Exchange store as well as set and search for resource properties.

The RFC 2518 specification defines extensions to the Hypertext Transfer Protocol 1.1 (HTTP/1.1), which is defined in RFC 2616. The extensions include a new set of protocol methods and request headers used to move, copy, delete, and create collections of resources. Additionally, clients can set and get properties about resources along with the resource content itself.
The extensions relating to getting and setting properties require a rich format for data transfer. RFC 2518 defines the XML 1.0 as the format for wire data transfer. Additionally, a namespace in XML is required to provide scope for property names.

For more information about WebDAV see [2] and [3].

2.3. Security

Being WebDAV an HTTP based protocol, security and authentication is based on HTTP security and authentication.

NOTE: a standard Microsoft Exchange installation includes the WebDAV interface, which is based on IIS as web server. By default, IIS is configured to use the proprietary authentication protocol NTLM, which is implemented only in Internet Explorer. Since the ExchangeSyncSource uses raw HTTP requests to the Exchange server, IIS must be configured to use basic authentication. This is done through the Exchange System Manager, changing the options available on the panel Administrative Groups / First Administrative Group / Servers / [server] / Protocols / Http / Exchange Virtual Server / Exchange.

Authentication is also the mechanism used by Exchange server to support multiuser. When a WebDAV request is served, it allows to operate only with data belonging to the requesting user.

2.3.1. SyncServer Authentication

Because of the described security model, the SyncServer should skip its own authentication done via properties files or database. This is easily done configuring SyncServer to use sync4j.framework.security.SimpleOfficier instead of the default JAASOfficier. In the case of specific needs with different authentication mechanisms can be implemented developing a custom javax.security.auth.spi.LoginModule.

2.4. ExchangeSyncSource

The ExchangeSyncSource is the mean the SyncServer interacts with the Exchange store. To do so, the sync source implements the needed WebDAV requests and interprets the received responses.

Because of differences in item handling between different item types (contacts, events, task, notes), four versions of ExchangeSyncSource are provided:

- sync4j.exchange.engine.source.ExchangeContactSyncSource
- sync4j.exchange.engine.source.ExchangeCalendarSyncSource
- sync4j.exchange.engine.source.ExchangeTaskSyncSource
- sync4j.exchange.engine.source.ExchangeNoteSyncSource

All those classes, as any sync source, implement the sync4j.framework.engine.source.SyncSource interface and extend sync4j.exchange.engine.source.ExchangeSyncSource.

2.4.1. WebDAV

The Exchange store is a container of item, where each single item can, in turn, contains other item (in the case of folder items) or properties (in the case of data items).

Properties items can be queried and modified by a remote client through the WebDAV protocol. This is based on an extension of the HTTP protocol as transport protocol and on an XML based RPC protocol by which it is possible to query and modify items and properties.

The Exchange store is based on the item types shown in Figure 2. In this figure, item types are represented as groups of properties identified by an XML namespace.
The full list of the properties for each item type contact, appointment, task, note is available in Appendix A.
3. Installation and Administration

The SyncConnector Exchange is administered and configured through the SyncAdmin interface. In this section, it is presented how to set up the SyncServer database in order to have the connector configured and the panel used to create and configure new sync sources based on the registered sync source types.

3.1. SyncConnector Exchange Registration

The connector is distributed as a SyncServer module (see [6]), therefore the connector registration code is added to the install.xml and *.sql files.

In the case of the SyncConnector Exchange, no additional information is needed in install.xml. Instead, init_schema.sql must contain the SQL code that registers each piece of the connector. The goal is to see the hierarchy of Figure 3.

![SyncConnector Exchange registration](image)

To achieve this, the following data must be inserted:

<table>
<thead>
<tr>
<th>SYNC4J_MODULE</th>
<th>moduleid</th>
<th>modulename</th>
<th>description</th>
</tr>
</thead>
<tbody>
<tr>
<td>exc-1.0</td>
<td>syncconnectorexchange-1.0</td>
<td>SyncConnector Exchange 1.0</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SP_SS_CONNECTOR</th>
<th>id</th>
<th>name</th>
<th>description</th>
<th>admin_class</th>
</tr>
</thead>
<tbody>
<tr>
<td>exc-1.0</td>
<td>SyncConnectorExchange</td>
<td>SyncConnector Exchange</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SYNC4J_SYNC_SOURCE_TYPE</th>
<th>id</th>
<th>description</th>
<th>class</th>
<th>admin_class</th>
</tr>
</thead>
<tbody>
<tr>
<td>exc-ca-1.0</td>
<td>Exchange Calendar SyncSource</td>
<td>sync4j.exchange.engine.source.ExchangeCalendarSyncSource</td>
<td>sync4j.exchange.admin.ExchangeSourceConfigPanel</td>
<td></td>
</tr>
<tr>
<td>exc-co-1.0</td>
<td>Exchange Contacts SyncSource</td>
<td>sync4j.exchange.engine.source.ExchangeContactSyncSource</td>
<td>sync4j.exchange.admin.ExchangeSourceConfigPanel</td>
<td></td>
</tr>
</tbody>
</table>
### 3.2. Configuration

The following configuration properties are defined in ExchangeSyncSource:

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>encode</td>
<td>Should the Data content be encoded?</td>
</tr>
<tr>
<td>host</td>
<td>The Exchange server hostname/ip address.</td>
</tr>
<tr>
<td>name</td>
<td>The SyncSource name.</td>
</tr>
<tr>
<td>port</td>
<td>The Exchange server port.</td>
</tr>
<tr>
<td>sourceInfo</td>
<td>The sync source info to use in device capabilities.</td>
</tr>
<tr>
<td>sourceURI</td>
<td>The sync source URI.</td>
</tr>
<tr>
<td>tmz</td>
<td>Timezone of the machine hosting the Exchange server.</td>
</tr>
<tr>
<td>type</td>
<td>The Data content mime type.</td>
</tr>
</tbody>
</table>

Note that encode, host, port and schedule are defined by ExchangeSyncSource, name, sourceInfo and sourceURI are defined by sync4j.framework.engine.source.AbstractSyncSource.
4. Internal design

The following sections describe how SyncConnector Exchange manages internal data and the algorithm for data synchronization. This information is not meant for administrator but for developers looking to extend the capabilities of SyncConnector Exchange.

4.1. Overview
SyncConnector Exchange is composed of the logical modules shown in the collaboration diagram of Figure 4.

![SyncConnector Exchange collaboration diagram](image)

The table below describes the role of each group of classes.
4.2. Items Identification

Any item in the Exchange store is addressed by a resource address and identified by a user-id. The resource address identifies an item by its name and position. For example /contact/home/John Brown.eml addresses a contact stored in a resource called John Brown.eml under the home subfolder. The resource address is used mainly for update and delete operations, since they require to specify which resource is involved.

However, the resource url cannot be considered a long-term identification key because an item can be moved under different folders. For the purpose of uniquely identify an object in the Exchange store, the property repl-uid is used as it is associated to any item in the store.

The issue of creating new items in the Exchange store is resolved constructing a resource url as follows:

`<user>/<source uri>/<now timestamp>.eml`

The item repl-uid assigned by Exchange is returned in the WebDAV response header as in the following example:

```
HTTP/1.1 207 Multi-Status
Server: Microsoft-IIS/5.0
Date: Tue, 20 Jan 2004 15:37:02 GMT
MS-Exchange-Permanent-URL: http://192.168.0.10/Exchange/fabio/-FlatUrlSpace-/5ebc95ae2cdf504c98296172915e02d2-5d/5ebc95ae2cdf504c98296172915e02d2-3e26
Repl-UID: <rid:5ebc95ae2cdf504c98296172915e02d2000000003e26>
Content-Type: text/xml
Content-Length: 436
ResourceTag: <rt:5ebc95ae2cdf504c98296172915e02d2000000003e265ebc95ae2cdf504c98296172915e02d2000000003e26>
MS-WebStorage: 6.0.6249
```
4.3. Detecting and Applying Item Changes

Two important properties stored along with an item in the Exchange store are `<a:creationdate>` and `<a:getlastmodified>` whose return respectively the item creation date and the item last modification timestamp. These properties are important when a fast sync is performed, since the sync source should query for changes happened since the last synchronization. However, when an item is physically deleted from the Exchange store, it disappears from the system and then there is no way to retrieve it or retrieve when it was deleted.

Therefore, a local items cache is needed in order keep track of the existing items at the time of the last synchronization. We call this database the Local cache.

The algorithm for changes detection is the following:

1. read all items repl-uid, resourceName, creationDate, lastModified from the Exchange store and put them in exchangeItems
2. read all items repl-id, lastModified, from the local cache and put them in localItems
3. foreach item i in exchangeItems
   1. if i is in localItems
      1. if i.lastModified != localItems (i) lastModified
         1. i is updated
      2. end if
   2. else
      1. i is new
   3. end if
4. foreach item i in localItems
   1. if i is not in exchangeItems
      1. i is deleted
   2. endif
5. endforeach

This procedure is executed in the ExchangeSyncSource's beginSync() method if the sync mode is one of the fast sync modes. The retrieved new, updated and deleted items are temporarily stored until the corresponding getNew/Updated/DeletedSyncItem() methods are called. When either getNewSyncItems() or getUpdatedSyncItems() are called by the sync engine, the corresponding items content is fetched by the Exchange store with proper WebDAV calls. All items must be returned in a single call.

Note that in the comparison steps, uids are compared and not resource urls.

If the sync mode is one of the slow sync modes, no step in the algorithm is done. When getAllSyncItem() is called by the sync engine, the items properties are fetched directly from the Exchange store, possibly in one single WebDAV call.

If the client sends items to add to the Exchange store, the new resource is created and the returned uid is added to the local cache.

In the case of client updates or deletes, the uid is used to look up the resource address in the exchangeItems list so that the obtained address can be used in the WebDAV call.

In the sync source's endSync() method read from Exchange Server the existing items, and are stored in the local cache (after cleaning it).

4.4. Local Cache Database

The local cache database is composed of the following tables:

<table>
<thead>
<tr>
<th>SS_EXCH_ITEM_STATUS</th>
</tr>
</thead>
<tbody>
<tr>
<td>id  varchar(200)</td>
</tr>
<tr>
<td>uri varchar(128)</td>
</tr>
<tr>
<td>principal varchar(10)</td>
</tr>
<tr>
<td>last_modified timestamp</td>
</tr>
</tbody>
</table>
Note that items ids are stored with their owner, who is the principal associated to the user who is performing the sync.

4.5. Error Handling
Any error should happen in the sync source results in a SyncSourceException being thrown. The error condition is logged before throwing the exception and optionally the cause can be set to the originating exception.

4.6. SyncConnector – Exchange dialog examples
The following sections show some examples on how SyncConnector Exchange interacts with Exchange server through WebDAV.

4.6.1. Adding a contact:
PROPPATCH /Exchange/fabio/contacts/luigiafassina.eml HTTP/1.1
Host: 192.168.0.10
Content-Type: text/xml
Content-Length: 741
Authorization: Basic ZmFiaW86ZmFiaW8x

<?xml version="1.0" encoding="utf-8" ?>
<D:propertyupdate xmlns:D="DAV:"
xmns:EX="http://schemas.microsoft.com/exchange/
xmns:HM="urn:schemas:contacts:"
><D:set>
  <D:prop>
    <D:contentclass>urn:content-classes:person</D:contentclass>
    <EX:outlookmessageclass>IPM.Contact</EX:outlookmessageclass>
    <HM:cn>Luigia Fassina</HM:cn>
    <HM:nickname>Lu</HM:nickname>
    <HM:email1>luigia.fassina@sync4j.org</HM:email1>
    <HM:title>Luigia Fassina</HM:title>
    <HM:fileas>luigiafassina</HM:fileas>
    <HM:givenName>Luigia</HM:givenName>
  </D:prop>
</D:set>
</D:propertyupdate>

luigiafassina.eml on the first line is the key that uniquely identifies the item.

4.6.2. Updating a Contact
PROPPATCH /Exchange/fabio/contacts/luigiafassina.eml HTTP/1.1
Host: 192.168.0.10
Content-Type: text/xml
Content-Length: 741
Authorization: Basic ZmFiaW86ZmFiaW8x

<?xml version="1.0" encoding="utf-8" ?>
<D:propertyupdate xmlns:D="DAV:"
xmns:EX="http://schemas.microsoft.com/exchange/
xmns:HM="urn:schemas:contacts:"
><D:set>
  <D:prop>
    <D:contentclass>urn:content-classes:person</D:contentclass>
    <EX:outlookmessageclass>IPM.Contact</EX:outlookmessageclass>
    <HM:cn>Luigia Fassina</HM:cn>
    <HM:nickname>Lu</HM:nickname>
    <HM:email1>lu@sync4j.org</HM:email1>
    <HM:title>Luigia Fassina</HM:title>
    <HM:fileas>luigiafassina</HM:fileas>
    <HM:givenName>Luigia</HM:givenName>
  </D:prop>
</D:set>
</D:propertyupdate>
4.6.3. Listing Contacts

PROPFIND /Exchange/fabio/contacts HTTP/1.1
Host: 192.168.0.10
Depth: 1,noroot
Range: rows=0-9
Content-Type: text/xml
Content-Length: 741
Authorization: Basic ZmFiaW86ZmFiaW8x

<?xml version="1.0" encoding="utf-8" ?>
<propfind xmlns:D="DAV:"
xmlns:EX="http://schemas.microsoft.com/exchange/"
xmlns:HM="urn:schemas:contacts:">
<allprop/>
</propfind>

This example returns all fabio's contacts.

4.6.4. Deleting a Contact

DELETE /Exchange/fabio/contacts/luigiafassina.eml HTTP/1.1
Host: 192.168.0.10
Content-Length: 50
Authorization: Basic ZmFiaW86ZmFiaW8x

4.6.5. Response to a Successful Addition

HTTP/1.1 207 Multi-Status
Server: Microsoft-IIS/5.0
Date: Tue, 20 Jan 2004 15:31:28 GMT
MS-Exchange-Permanent-URL: http://192.168.0.10/Exchange/fabio/-FlatUrlSpace-/5ebc95ae2cdf504c98296172915e02d2-3e26
Repl-UID: <rid:5ebc95ae2cdf504c98296172915e02d2-3e26>
Content-Type: text/xml
Content-Length: 477
ResourceTag: <rt:5ebc95ae2cdf504c98296172915e02d2000000003e265ebc95ae2cdf504c98296172915e02d2000000004db6>
MS-WebStorage: 6.0.6249

<?xml version="1.0"?><multistatus xmlns:D="DAV:"
xmlns:EX="http://schemas.microsoft.com/exchange/"
xmlns:c="urn:schemas:contacts:"
xmlns:a="DAV:">
<response>
<href>http://192.168.0.10/Exchange/fabio/Contacts/Johnniepippo1.eml</href>
<status>HTTP/1.1 201 Created</status>
<propstat><status>HTTP/1.1 200 OK</status>
<prop/>
</propstat></response>

The operation status is specified by the line:
<status>HTTP/1.1 201 Created</status>

4.6.6. Response to a Successful Update

HTTP/1.1 207 Multi-Status
Server: Microsoft-IIS/5.0
Date: Tue, 20 Jan 2004 15:37:02 GMT
MS-Exchange-Permanent-URL: http://192.168.0.10/Exchange/fabio/-
FlatUrlSpace-/5eb
c95ae2cdf504c98296172915e02d2-5d/5ebc95ae2cdf504c98296172915e02d2-3e26
Repl-UID: <rid:5ebc95ae2cdf504c98296172915e02d20000000003e26>
Content-Type: text/xml
Content-Length: 436
ResourceTag:
<rt:5ebc95ae2cdf504c98296172915e02d2000000003e26>96172915e02d20000000004dbb>
MS-WebStorage: 6.0.6249

<?xml version="1.0"?><a:multistatus
xmlns:b="http://schemas.microsoft.com/exchan
ge/" xmlns:c="urn:schemas:contacts:" xmlns:a="DAV:"
xmlns:a="DAV:"><a:response><a:href>http://1
92.168.0.10/Exchange/fabio/Contacts/Johnniepippo1.eml</a:href><a:propstat><a:sta
tus>HTTP/1.1  200
opstat></a:response></a:multistatus

4.6.7. Response to a Failed Addition (not Existing URN)
HTTP/1.1 409 Conflict
Server: Microsoft-IIS/5.0
Date: Tue, 20 Jan 2004 15:41:51 GMT
Connection: close
Content-Type: text/html
Content-Length: 140
MS-WebStorage: 6.0.6249

<body><h2>HTTP/1.1 409 Conflict</h2></body></HTML>; charset=utf-8"

4.6.8. Response to a Successfully Deletion
HTTP/1.1 200 OK
Server: Microsoft-IIS/5.0
Date: Tue, 20 Jan 2004 15:45:43 GMT
Content-Length: 0
ResourceTag: <rtd:5ebc95ae2cdf504c98296172915e02d20000000003e26>
MS-WebStorage: 6.0.6249

4.6.9. Response to a Failed Deletion (Unexisting Contact)
HTTP/1.1 404 Resource Not Found
Server: Microsoft-IIS/5.0
Date: Tue, 20 Jan 2004 15:43:54 GMT
Connection: close
Content-Type: text/html
Content-Length: 4040
MS-WebStorage: 6.0.6249

<!DOCTYPE HTML PUBLIC "-//W3C//DTD HTML 3.2 Final//EN">
<html dir=ltr>
<head>
<style>
a:link                  {font:8pt/11pt verdana; color:FF0000}
a:visited               {font:8pt/11pt verdana; color:#4e4e4e}
</style>
4.6.10. Adding an Appointment

PROPPATCH /Exchange/fabio/calendar/calendarprova.eml HTTP/1.1
Host: 192.168.0.10
Content-Type: text/xml
Content-Length: 741
Authorization: Basic ZmFiaW86ZmFiaW8x

<?xml version="1.0" encoding="utf-8" ?>
<D:propertyupdate xmlns:D="DAV:"
xmlns:EX="http://schemas.microsoft.com/exchange/
xmlns:HM="urn:schemas:calendar:" xmlns:e="urn:schemas:httpmail:">
  <D:set>
    <D:prop>
      <D:contentclass>urn:content-classes:appointment</D:contentclass>
      <EX:outlookmessageclass>IPM.Appointment</EX:outlookmessageclass>
      <e:subject>oggi telefonare al signor verri</e:subject>
      <HM:location>meetappt Location</HM:location>
      <HM:dtstart>2004-01-10T22:00:00.000Z</HM:dtstart>
      <HM:dtend>2004-01-10T22:30:00.000Z</HM:dtend>
    </D:prop>
  </D:set>
</D:propertyupdate>

4.6.11. Updating an Appointment

PROPPATCH /Exchange/fabio/calendar/calendarprova.eml HTTP/1.1
Host: 192.168.0.10
Content-Type: text/xml
Content-Length: 741
Authorization: Basic ZmFiaW86ZmFiaW8x

<?xml version="1.0" encoding="utf-8" ?>
<D:propertyupdate xmlns:D="DAV:"
xmlns:EX="http://schemas.microsoft.com/exchange/
xmlns:HM="urn:schemas:calendar:" xmlns:e="urn:schemas:httpmail:">
  <D:set>
    <D:prop>
      <D:contentclass>urn:content-classes:appointment</D:contentclass>
      <EX:outlookmessageclass>IPM.Appointment</EX:outlookmessageclass>
      <e:subject>oggi telefonare al signor rossi</e:subject>
      <HM:location>meetappt Location</HM:location>
      <HM:dtstart>2004-01-10T22:00:00.000Z</HM:dtstart>
      <HM:dtend>2004-01-10T22:30:00.000Z</HM:dtend>
    </D:prop>
  </D:set>
</D:propertyupdate>

4.6.12. Listing Appointments

PROPFIND /Exchange/fabio/calendar HTTP/1.1
Host: 192.168.0.10
Depth: 1,noroot
Range: rows=0-9
Content-Type: text/xml
Content-Length: 741
Authorization: Basic ZmFiaW86ZmFiaW8x
4.6.13. Deleting an Appointment
DELETE /Exchange/fabio/calendar/calendarprova.eml HTTP/1.1
Host: 192.168.0.10
Content-Length: 50
Authorization: Basic ZmFiaW86ZmFiaW8x

4.6.14. Selecting Appointment Items Modified after a Given Date
WebDAV defines an SQL-like language through which execute generic queries on the Exchange store.

SEARCH /Exchange/fabio/calendar HTTP/1.1
Host: 192.168.0.10
Depth: 1,noroot
Range: rows=0-7
Content-Type: text/xml
Content-Length: 741
Authorization: Basic ZmFiaW86ZmFiaW8x

<?xml version="1.0" encoding="utf-8" ?>
<D:searchrequest xmlns:D = "DAV:"
  xmlns:urn:schemas:calendar:location AS location,
  "urn:schemas:calendar:location" AS location,
  "urn:schemas:httpmail:subject" AS subject
FROM
"/Exchange/fabio/calendar" WHERE "D:getlastmodified" &gt; '1999/09/27 00:00:00'
</D:sql>
</D:searchrequest>
5. Appendices

5.1. References

5.2. Contact Properties
The following properties are associated to an Exchange contact item and supported by the connector:

<table>
<thead>
<tr>
<th>General</th>
</tr>
</thead>
<tbody>
<tr>
<td>First name</td>
</tr>
<tr>
<td>Last name</td>
</tr>
<tr>
<td>Middle name</td>
</tr>
<tr>
<td>Title</td>
</tr>
<tr>
<td>Organization</td>
</tr>
<tr>
<td>Nick name</td>
</tr>
<tr>
<td>Spouse name</td>
</tr>
<tr>
<td>Initials</td>
</tr>
<tr>
<td>Common name</td>
</tr>
<tr>
<td>File as</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Home address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Home street</td>
</tr>
<tr>
<td>Home city</td>
</tr>
<tr>
<td>Home state</td>
</tr>
<tr>
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<td>Street</td>
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<td>City</td>
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<tr>
<td>State/Prov</td>
</tr>
<tr>
<td><strong>Postal code</strong></td>
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<tr>
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**Other address**

| **Street** | <otherStreet> |
| **City** | <othercity> |
| **State/Prov** | <otherstate> |
| **Postal code** | <otherpostacode> |
| **Country** | <othercountry> |
| **Other address** | <otherpostaladdress> |

**Contact info**

| **Home phone number** | <homePhone> |
| **Home phone number 2** | <homephone2> |
| **Business phone number1** | <telephoneNumber> |
| **Business phone number2** | <telephonenumber2> |
| **Mobile phone number** | <mobile> |
| **Secretary phone number** | <secretaryphone> |
| **Home fax number** | <homefax> |
| **Business fax number** | <facsimiletelephonenumber> |
| **Callback phone number** | <callbackphone> |
| **Other mobile phone number** | <othermobile> |
| **Organization main phone number** | <organizationmainphone> |
| **International ISDN number** | <internationalisdnnumber> |
| **Other phone number** | <otherTelephone> |
| **Other fax** | <otherfax> |
| **Pager** | <pager> |
| **Emails (1,2,3)** | <email1>,<email2>,<email3> |

**Business info**

| **Department** | <department> |
| **Room number** | <roomnumber> |
| **Profession** | <profession> |
| **Manager** | <manager> |
| **Secretary name** | <secretarycn> |

**Additional info**

| **Business home page** | <businesshomepage> |
| **Other internet address** | <fburl> |
| **Text description** | <textdescription> |
| **HTML description** | <htmldescription> |

**Timestamping**

| **Creation date** | <creationdate> |

---

1 In the form “<display name>” <emailaddress> (e.g.: “John Brown” <john.brown@somewhere.com>)
5.3. Calendar properties

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5.4. Task properties

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5.5. Note properties

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